

Staff Engagement 2011

Issue

Area of Focus

Drivers

Career Opportunities

Best practice guidance

Change Management

How should we communicate change?

Do we have the environment to effectively support change?

Change management skills within the Leadership team

Communication

What mechanisms should we use to communicate

What and when should we communicate

Policies and Practices

How can we continuously improve processes

Hot spots

Manager engagement

Leadership team have this issue as a primary focus

Engagement for employees with 6-12 months service

Employer brand – does working at CCI live up to the promise?

General Manager / Chief Officers

Leadership team have this issue as a primary focus

Other sources

General Managers Group discussions

HR to collect issues and support General Manager level action planning.

Do you need any more data?

Survey

Carriage by

Leadership Team

Culture and values project

Human Resources Team

Staff Engagement Team